8D worksheet template

Use this worksheet to solve a problem using the eight disciplines (8D) method of problem-solving.

DO	Planning Gather data, feedba	ck, and prerequisites required to so	olve the problem.	
D1	Team members List the team members involved in this project.			
	Name:	Position:	Role:	

D2 Problem statement & description

Draft a clear and concise problem statement. Include details about how often it occurs, history that is relevant to the problem, how the problem manifests, etc.



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D3 Interim containment action Describe any temporary actions or plans to put in place while determining a permanent corrective action. D4 Root cause & escape points Identify all possible root causes and escape points for the problem. Use root-cause analyses to test all potential causes.

D5

Permanent corrective action

Compose a list of corrective actions to solve the problem and prevent similar issues from reoccurring. Include a deadline for implementation and how to measure effectiveness.



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D6 PCA implementation plan

Develop a plan to implement your corrective actions, including who is responsible for each step and the completion deadline.

D7 Preventative measures

Describe any measure to implement to avoid similar problems in the future.

D8 Team congratulation & reward

Take note of what each team member did exceptionally well and how this experience could help with future problem-solving. Express your appreciation.

